WLCG Privacy Notice

(version 1.1 May 2022)

The Worldwide LHC Computing Grid (WLCG) is a global computing infrastructure whose mission is to provide computing resources to store, distribute and analyse the data generated by the Large Hadron Collider (LHC), making the data equally available to all partners, regardless of their physical location.

Below in this document, WLCG term is used in two meanings:

- infrastructure (resources and services)
- governing body (The Overview Board of the Worldwide LHC Computing Grid) It should be clear from the context which meaning is inferred.

General Principles

WLCG considers it important to process only such personal data as is required for the proper functioning of WLCG infrastructure. All WLCG and LHC experiment Virtual Organisation (VO) services are bound to a common policy framework on "The Processing of Personal Data", available at https://documents.eqi.eu/document/2732.

This Privacy Notice is a statement by the WLCG Management Board of data protection and privacy for WLCG as a whole and applies to all WLCG services, including the related IT infrastructures used for data storage and analysis by the 4 principal VOs: ALICE, ATLAS, CMS and LHCb.

The personal data detailed below is collected for the purposes of identification, authentication, authorisation, access control, accounting, billing, resource management and information security. The legal basis for processing this data is for the purposes of the legitimate interests pursued by WLCG and the VOs in order to provide IT services to its users.

Where the processing requirements of a service are not covered by this document, the managers of the service are responsible for providing their own Privacy Notice to the user.

What personal data is collected from you and why?

1. Registration

When you register with a VO to use WLCG services, the following data may be collected and associated with your account:

- Personal name
- Professional email address
- Employing institute
- Experiment affiliation and validity dates
- VO groups and roles
- Professional address and telephone number
- A non-reassigned, unique personal identifier for example, the Subject Distinguished Name (DN) from your personal certificate

This data is necessary for security and accounting purposes to uniquely and properly identify and authenticate you when creating an account for subsequently accessing WLCG services.

2. Access

When you access WLCG services, log records of your access to and actions on WLCG resources are created. These records may contain:

- your unique identifier (as described in 1 above)
- your VO group(s) and role(s)
- the network (IP) address from which you access WLCG services
- the time and date of access
- details of actions you perform

In combination with the registration data above, these log records are necessary to meet the reliability and security requirements of WLCG services and for resource management purposes. This includes authentication, authorisation, accounting, security incident handling, assisting in the analysis of reported problems and for contacting you if a problem is identified with your account.

Retention Period of your Personal Data

Access logs and accounting records are kept for up to 18 months before being anonymised or deleted.

WLCG will keep your user registration data for as long as you remain a registered member of the VO plus the maximum accounting record retention period. In order to enable WLCG to support the user employment life cycle, e.g. to confirm your identity when you return after a period of absence, and unless you explicitly request otherwise, WLCG may keep your registration data for up to 36 months after you leave.

How your personal data is protected

Your personal data is protected against unauthorised disclosure, modification or deletion, by technical and organisational measures, including during transfer as described below, as required by the policy on "The Processing of Personal Data", available at https://documents.egi.eu/document/2732.

Who has access to your personal data?

WLCG will make your personal data accessible only to those authorised by WLCG, and only for the purposes described above.

To whom do we transfer your data?

Your personal data may be transferred only to the following parties, and only as far as is necessary to provide the WLCG and VO services that you make use of:

authorised WLCG services,

• third parties whose data privacy and protection policies are equal to or more restrictive than the WLCG policy.

Other transfers are not allowed except where legally required.

What rights do you have related to our processing of your personal data?

You have the right to access a copy of the personal data we hold about you and you may request that, where allowable, WLCG:

- rectify them if inaccurate
- cease their processing
- delete them.

If your request is not applicable, WLCG will write to tell you of this including the reasons why.

Changes to or removal of personal data may limit your access to WLCG services.

Where appropriate, in the first instance, use the contact details provided by the service in question. If this does not resolve your concern and for other cases, please use the contact details given below.

Who to contact if you have a query about this privacy notice?

Please use the email address wlcg-privacy@cern.ch

How to complain to a supervisory authority.

You have the right to lodge a complaint with a supervisory authority in relation to our processing of your personal data. For example, an applicable authority for where you live, your place of work or the location of the service you are accessing, from the EU Data Protection Board web page (https://edpb.europa.eu/about-edpb/board/members en).

Local regulations or policies of the country/site hosting a particular service may be different to those outlined in this generic WLCG Privacy Notice document, for example regarding retention periods for access logs and accounting records. Should this be the case, modifications/additions should be described in an annex appended to this Privacy Notice.